

WHAT IS EARLY HELP?

EARLY HELP IS WHAT OUR SCHOOL CAN OFFER TO HELP YOU AND YOUR FAMILY.

THERE ARE MANY REASONS WHY A FAMILY MAY BENEFIT FROM EARLY HELP SUPPORT - WE ARE NOT HERE TO JUDGE YOU OR TELL YOU WHAT TO DO.

EARLY HELP MEANS TAKING ACTION TO SUPPORT A CHILD OR THEIR FAMILY AS SOON AS A PROBLEM EMERGES. IT CAN BE REQUIRED AT ANY STAGE IN LIFE, FROM PRE-BIRTH TO ADULTHOOD, AND APPLIES TO ANY PROBLEM OR NEED THAT THE FAMILY CAN'T DEAL WITH ALONE.

early help

a helping hand for
the whole family



Services working together to
support the family when it's needed

Key CONTACTS

HEADTEACHER
MISS C FREESTONE

DSL/SENCO/MENTAL HEALTH LEAD
MRS C HENDRIE

MENTAL HEALTH FIRST AIDER
MRS Z SHARP

ELSA
(EMOTIONAL LITERACY SUPPORT ASSISTANT)
MRS L OPPON

OFFICE TEAM
MISS C WILLIAMS
MISS H RUSHTON

DESIGNATED SAFEGUARDING LEADS
MRS C HENDRIE
MRS B WILLIAMS
MISS C FREESTONE
MRS Z SHARP

EARLY HELP OFFER



**Lawley
Village**
Primary
Academy

**Telephone:
01952 951200**

**Email:
office@lawleyvillageacademy.co.uk**

WHAT WILL MY SUPPORT LOOK LIKE?

Every family and every situation is different, so your support will be tailored to your needs.

We will always start with a conversation, listening to your concerns and identifying your family's needs. Sometimes, all of the support you need can be provided by school.

In other cases, with your consent, we may suggest or signpost you to external services who are more specialised in the area that you would like help with.

All support that we provide is confidential and you can decide the level of help and advice that you would like.



WHAT CAN I HAVE SUPPORT FOR?

We will try to help you with any problems that you may be having.

This doesn't mean that we can solve all of the challenges that you face, but we will listen to you, support you and signpost you to access services who can help you and your family.

You may want help because you are:

- concerned about your child's behaviour.
- concerned about your child's mental health or anxiety.
- caring for a child with additional needs.
- worried about your housing situation or finances.
- affected by drugs, alcohol or crime.
- affected by domestic abuse.
- experiencing some other form of difficulty.

We are always here to listen and support, so please know our door is always open.

HOW CAN I ACCESS SUPPORT?

Feel free to contact us directly to discuss what we can offer you.

You could:

- Telephone the school office to request an appointment in school.
- Call into the school office to request a telephone call back.
- Speak to your child's teacher or send an email.
- Speak to a member of the school leadership team who are on duty at the beginning and end of the school day.
- Speak to any member of staff who can advise you on where to go next.

FamilyConnect

If you have any concerns regarding the welfare of a child, or require support but do not wish to approach school, please contact Family Connect on 01952 385385 or you can visit their website:

www.familyconnecttelford.co.uk